

FAQ's



HOW OFTEN DO YOU COME?

We have weekly, fortnightly or one-time services available.

DO YOU COME WHEN IT RAINS?

Yes, we work in most weather conditions! The only time we may not be able to come out is in extreme weather conditions or if the temperature is above 35 degrees. In these events, we will reschedule your service at your earliest convenience.

HOW MUCH DOES IT COST?

It depends on a few things such as your location and how many dogs you have. We have a plan to suit any budget with services starting at just \$25 per week! Please contact us on 0491191460 or e-mail us at enquiries@doodyduty.com.au to work out which plan may suit you best.

DO I HAVE TO BE HOME FOR THE SERVICE?

No, actually you don't! Given that we can access your yard, we will be able to provide the service whether you're home or not. For peace of mind, we can even provide a combination lock to put on your gate so that we can lock it in when we leave.

HOW DOES YOUR RE-DOO GUARANTEE WORK?

We ensure 100% satisfaction for our clients! If for any reason you are unhappy with any work performed, contact us within 24 hours of your cleaning at 0491191460 or e-mail us at help@doodyduty.com.au. We will return to the yard within 24 hours to re-DOO the job, otherwise we will issue you a credit for the visit.

AM I LOCKED INTO A CONTRACT?

No! If you decide not to continue with this service, for any reason, you can cancel at anytime. Please just call us on 0491191460 or e-mail us at help@doodyduty.com.au to cancel.

CAN I SKIP A SERVICE OR PUT IT ON HOLD?

Absolutely! Please just give us at least 24 hours notice and we'll skip your visit.

CAN MY DOGS BE IN THE YARD?

Yes, of course! However, if your dogs are territorial or aggressive, we ask that you keep them restrained please.

DO YOU COME ON WEEKENDS?

Yes! Even on weekends, dogs will still poop so we will still scoop.

Do you come on public holidays?

We don't work on public holidays, sorry! If your service date falls on a public holiday, we will contact you prior to your scheduled service to discuss scheduling changes.

What do you do with the waste?

We bag it, and put it in your bin. We ask all clients to please ensure they have adequate bin space for the waste. A wheelie bin is fine.

WHAT HAPPENS IF WE GET ANOTHER DOG?

Not a problem at all! Please let us know of any additional pets prior to your service and we can adjust the bill accordingly.



0491 191 460



enquiries@doodyduty.com.au



doodyduty.com.au