

Are you looking to:

- Feel like you are in control of your life?
- Be more informed about your options?
- Maximise your supports?
- Feel more connected?
- Receive assistance with making decisions about your future?
- Find support in your local community?
- Increase your confidence?

#### How will we support you?

Our coordination of Support Team will assist your navigation of the disability service system by providing information, advice and support for you when you need to make decisions.

We will make sure you understand your NDIS plan and then connect you with the people and supports that will enable you to live life as you choose and reach your potential.

We also focus on building your confidence and skills so you can control your funding.

## What you can expect from us:

### Support Coordination

Support Coordination is a suitable if you receive multiple or complex supports from a range of providers. It has an increased focus on addressing barriers to your participation in accessing services and resolving those issues.

Once you are receiving services, we monitor your progress, resolving any further arising issues and suggesting adjustment of ongoing support when required.

Our team has experience in crisis resolution and will work with you to increase your resilience so you can reach your potential

### COMMUNITY NURSING

- Care after a hospital stay
- General nursing care, including assistance with chronic conditions
- 'hospital in the home' services, which provide hospital type care outside of the hospital
- **palliative care** nursing assistance,
- Wound management
- Peg feeding
- Catheter care
- Skin integrity checks
- Injections

### DOMESTIC ASSISTANCE

- Vacuuming and mopping floors
- Dusting and wiping surfaces
- Kitchen cleaning including sinks, taps, benches, microwaves
- Bathrooms including toilets, showers, and baths
- Other tailored tasks
- lawn mowing,
- Safety gardening

### SOCIAL AND COMMUNITY ACCESS

- Go on a holiday camp
- See a movie or a concert
- Go to community events, local library and/or
- Join a sporting club/social group
- Take an outing or a holiday
- Shipping
- Direct development courses

### PERSONAL CARE

- Bathing and showering, including bed-baths
- Applying lotions and creams as required
- Dressing and getting ready for bed
- Oral hygiene
- Applying make-up, and hair care
- Support with shaving
- Foot care, especially if you are diabetic need to be extra vigilant with your feet
- Helping you to the toilet, including using a commode or bed pan
- Changing continence pads, along with cleaning intimate areas
- Support moving position in bed, to stretch and prevent bed sores
- Changing or maintaining a stoma or catheter bag

### SUPPORTED INDEPENDENT LIVING

- Is help with daily tasks to enhance the skills that allow you to live more independently. This can be in the comfort of your own home or a shared and individual arrangement.

*"I immediately felt that for the first time someone actually got my daughter and our family. WE used to feel all alone, but now we are not because of the support and guidance from Eaglecare. We know there is always someone there for us. What I really love is that you actually listen. You constantly ask us what we want and how you can support us"*

