



- We Welcome Plan, Agency
  & Self-Managed Participants
- Services Offered 24/7 including After Hours

- Support for Complex & Standard Needs
- Support Coordination
- Early Intervention

02 9029 9084

focusdisabilityservices.com.au



Our disability services and supports focus on your choices and are tailored to your requirements so you can achieve your full potential and live your best life.

We offer long-term, one-on-one support to people living with a disability.

Our disability services and supports focus on your choices and are tailored to your requirements so you can achieve your full potential and live your best life.

We take the time to get to know you – your likes, your dislikes, your needs and wants – and then we do our best to match you with one of our wonderful, handpicked disability support workers.

### **NDIS**

Focus Disability Services is a registered NDIS provider. The National Disability Insurance Scheme (NDIS) provides people with a permanent or significant disability with supports to live as independently as possible, be connected to their community and build skills for everyday living and employment.

At Focus Disability Services, we are proud to provide NDIS services in which you have full control over the services and supports you receive.



# range of services



### **Assistance with Daily Activities**

Meal Preparation, Medication Administration or Assistance, Personal Care including Showering, Toileting, Continence and Catheter Management, Hoist and Sling Management, and Bowel Care.



### Nursing

Qualified professionals you can trust to provide high quality clinical care at your home.



### **Domestic Assistance**

Maintain your daily routines with help around the house and garden. We provide high quality assistance in cleaning with great attention to detail.



### **Social Support**

We'll support you to stay connected to your community, your passions and favourite activities.



### **Transport Assistance**

We can help get you to wherever you want to go by giving you a lift or accompanying you on public transport.



### **Therapies**

Art Therapy, Pet Therapy, Counselling.



## We Do Things **Differently Here**

At Focus Disability Services, our aim is to ensure you are healthy, happy and engaged in your community. It's all about you, what you need and how we can support your lifestyle choices. Here are just some of the ways we provide support differently.

### Handpicked Disability Support Workers

- We maintain our trusted, high quality of care by handpicking each and every support worker based on skill, personality and passion.
- We focus on matching you with a support worker that has a similar background and interests to you, and is best able to meet your specific needs.

### **High Intensity Clinical Care**

When it comes to complex needs, our staff are trained to deliver high intensity support and can be available to you for after-hours and overnight services. Our specially trained Community Nurses can visit your home if you need clinical supports for your health and medical needs.

### A Supportive Team with a Big Heart

Every member of our team - from the support workers who visit your home to the team in our head office - is motivated by a desire to support you to live your best life. We are reminded every day of the reason why we do what we do when clients tell us about the difference we are making to their lives.

### We Speak Your Language

We love Australia for its multiculturalism and aim to provide support workers from your culture, who speak your language.

#### Personalised & Flexible

- Your individual needs and wants are our focus. Our services will be tailored to your specific requirements and requests.
- If you already have a plan manager, agency or support coordinator, we will work closely with them to ensure we can provide you with the best support. Please move the second line in-line with the text.
- You need to change your services or scheduled times? No problem!
  We are flexible.

### **Trusted & Reliable**

In our most recent Client Survey:

- ✓ 100% of our existing clients said they are either very likely or likely to recommend us to others.
- 100% of our clients said they are either very satisfied or satisfied with our services.
- 100% of our clients said that we are reliable.
- Our clients described Focus Home Care as 'professional' and 'trustworthy'.

Contact us today for a complimentary, no-obligation home visit by one of our friendly support coordinators:

Phone: 02 9029 9084

Email: disabilityservices@focuscare.com.au