

About Us

Improved Disability Services is a value-based organisation that puts you, your goals and aspirations at the centre of what we do. We do this in partnership with your support network, and the wider community. Improved Disability Services is designed to provide individuals and their families with service in their best interest by becoming their voice and working with them to achieve their goals. At Improved Disability Services, the focus is on meeting individual needs and tailoring a home care support plan to suit each person.

Our Mission

Improved Disability Services' Mission is to create a proficient and courtly home and strong support network for participants within our communities, using trained, qualified staff who build trust and make positive influence on the lives of others through our services.

Our Vision

Improved Disability Services vision is to always strive to improve the quality of life of the people that we support and creating career improvement opportunities for our employees.

Our Approach

Compassion

Compassion to us is the courage to go above and beyond in our day to day delivery of a selfless service.

Diversity & Inclusion

Building a community of selfless service where everyone matters, everyone has a place and everyone has a voice.

Integrity

Building a selfless service delivery model you can always count on.

Respect

Respect is the foundation of trust and the value for each other's independence

Connection

Building a Community of network that believes Together we can be the change

Improvement

Optimism to be a better person by looking beyond today, to tomorrow and days after, so we can inspire and motivate others.

Service Areas

*Western Sydney *Northern Sydney
*Central Coast *Lake Macquarie *Lower Hunter

Improved Disability Services

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Services



IMPROVED
DISABILITY SERVICES
SERVICE IN YOUR BEST INTEREST

1300 587 808

www.improvedservices.com.au

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#GetImproved





Support Coordination

Support Coordination, providing you with as much or as little assistance as you need. Support Coordination helps build your ability to act independently.

Accommodation

IDS provides quality housing support to people with disability, through our housing and tenancy management services for people with disability.

Assist Personal Activities

An individualised service (for both adults and children) where IDS assist you to complete daily activities that are relevant to your individual needs.

Assist Travel & Transport

Assistance with travel and transport, to support people access the community, work or education where they cannot do so through other means of transport.

Group Based Activities

Enjoy a wide range of social experiences and activities including sport, arts and craft, music and special activities such as trivia, discos and day trips.

In-Home Support & Household Tasks

Whether you just need a little help getting your day started or more ongoing assistance, we'll help you with your everyday life. Our services are highly customisable to meet your specific needs.

Household tasks, including essential tasks that the client is not able to undertake, such as meal preparation and delivery, house or yard maintenance, cleaning and laundry.

Community Access

Getting out and engaging with friends and the community is just as important as enjoying your home environment. We'll help to ensure you're able to lead a life that's active and meaningful.



Assist Access & Maintain Employment

Assistance to access and maintain employment. Workplace assistance enables a participant to successfully obtain and/or retain employment in the open or supported labour market.

Assist Life Stage Transition

At Improved Disability our wellbeing and life skills development provides you support to grow your lifelong skills so you can participate in daily living activities.

Behaviour Support

Behaviour Support, including interventions such as the development of positive behaviour support plans, as well as training for carers and others in behaviour management strategies.