

# Lucy Support Coordination and Services

## Mission

Respect people choices and dignity  
of risk

## Vision Statement

Personalised services, dedicate time  
to each client as they deserve.

## Values Statement

Create an inclusive space, be  
honest, humble and  
passionate about life.

This information is stated in our  
*Policy and Procedure* manual. If  
you wish to read more about, are  
happy to make arrangements for  
you to read our policies, just ask.

## Contact information

Write to us:

E-mail:  
[luzjohnston70@gmail.com](mailto:luzjohnston70@gmail.com)

Phone us:  
Mob: 0400 075 152

## You can contact the NDIS Commission

web: [www.ndiscommission.gov.au](http://www.ndiscommission.gov.au)  
phone: 1800 035 544  
TTY: 133 677.

Interpreters can be arranged.

## Advocates can help you complain

The National Disability Advocacy Program  
can help you work with an advocate.

Email them at:  
[disabilityadvocacy@dss.gov.au](mailto:disabilityadvocacy@dss.gov.au)

Or write to:

Disability, Employment and Carers Group  
Department of Social Services  
GPO Box 9820  
Canberra ACT 2601

Or search "disability advocate" online.

# LUCY SUPPORT COORDINATION AND SERVICES

Mob: 0400 075 152

e-mail: [luzjohnston70@gmail.com](mailto:luzjohnston70@gmail.com)

Web:  
[lucysupportcoordination.com.au](http://lucysupportcoordination.com.au)

<https://www.facebook.com/lucysupportcoordination>



Registered  
NDIS  
Provider

## Services

- Support coordination

### Eligibility

- Age group 17 to 65 years old
- NDIS client only

### We offer:

- Support to coordinator your NDIS plan and to find services of your choice.
- We also speak Spanish and other languages.
- We have experience working with people who have a physical, intellectual or psychosocial disability.

## Contact us

For a friendly chat and to arrange for an initial appointment please call or e-mail:

- Monday to Friday and weekends appointments as per requests.  
9.00 am to 5.00pm
- Mob: 0400 075 152

E-Mail:

[luzjohnston70@gmail.com](mailto:luzjohnston70@gmail.com)



Registered  
NDIS  
Provider

## Lucy Support Coordination and Services wants to make things easy for you

- We meet with you and your support network anywhere that is best for you.
- We want to build a trustworthy relationship, meeting you often and supporting you to achieve your NDIS goals.
- We link you to services of your preference.
- We review the plan with you
- We respect your choices.
- We are flexible and approachable.
- We are a family orientated service.