



Scooterland Mobility

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COMPANY PROFILE

Together We Deliver



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1.0 Introduction

Scooterland Mobility was incorporated circa 2001 and is an individually owned business specialising in the supply of mobility equipment, daily living aids, and offers sales, service, repair, and hire to the Gold Coast and Hinterland region.

Scooterland support services include; maintenance and repair services for its product range and for various models of scooters, power chairs, wheelchairs both electric and manual and wheelie walkers. Scooterland also hire electric mobility scooters (standard and pull-apart / portable), wheelchairs both electric and manual and wheelie walkers.

At Scooterland, we work closely with our clients to establish their needs and offer a solution that suits their budget anywhere from a small low cost mobility scooter for short distances that is easy manoeuvrability around the local shops, through to medium size or larger scooters built to suit varied terrain conditions and longer travelling distances.



Our aim is to help give you back your mobility, thus independence and freedom, utilising the latest in mobility scooter technology. We focus on assisting our clients to re-gain their Independent living capability and self-respect and with an emphasis on continued service and support

Who we work with...

- Everyday people who want the freedom of Independent living
- Support organisations including support service agencies, aged care facilities
- Shopping Centre's, theme parks and the tourist industry, to provide mobility solutions to visitors, shoppers and holiday makers
- Government programs such as NDIS, DVA, My Aged Care that provide subsidised equipment and support services



2.0 Products

Mobility Scooters – Standard / Pull Apart / Fold-Up



We supply new mobility scooters ranging from small lightweight models, to versions that can be easily disassembled for ease of transport in the boot of a car. If you live in a hilly area or located a reasonable distance from shopping centres or other facilities, we stock large, robust models designed for longer distance touring.

Electric Wheelchairs - Powerchairs / Folding Electric Chairs / Rehab Chairs



Power Wheelchairs, also known as Powerchairs or Electric Wheelchairs, are designed for people who are unable to walk at all or only able to walk very short distances.



Manual Wheelchairs - Standard / Transit / Specialised



At Scooterland we provide a number of self-propelled or attendant “helper” type wheel chairs. Our wheelchairs made from Aluminium, are strong and light and provide the user with the ability to move around easily and safely.



Wheelie Walkers / Rollators / Walking Aids



We carry a range of walking aid such as the standard wheelie walker / rollators, fore arm and Knee walkers





Daily Living Products

We also stock medical products and daily living aids. Please refer to our website scooterland.com.au for more details.

3.0 Hire

To facilitate the local and tourist industry Scooterland has an extensive rental fleet, our hire fleet comprise; large, medium and small scooter, pull apart scooters, and electric wheelchair, power chairs, transit and self-propelled manual wheelchairs, wheelie walkers, certain daily living aids.

We also hire out rehab chairs for clients who needs the chair temporary while waiting for repairs or parts.

We service and test our equipment twice a year to ensure the performance of our hire fleet as accordance to our QA policy. Before each hire, we will perform a pre-hire check.

4.0 Service/ Repairs

We support our products. We have a fully equipment workshop and mobile workshop to service our products and we can service most brands of mobility equipment used in the coast. Our technicians keep abreast with technology to provide service for a vast range of mobility scooter and other mobility aids.

- Servicing for Mobility Aids / Equipment
- Repair of faulty equipment
- Replacement of Spare parts
- Battery and chargers
- Troubleshooting
- Bodywork repair on scooters
- Controllers



On Loan / Hire scooter / Equipment can be arranged during repairs upon request.



5.0 Spares

At Scooterland Mobility we carry a large range of batteries, chargers, tyres and spare parts for all our models of scooters and for other brands. When new parts are not available some used parts can often be sourced from our stock of dismantled scooters. We stock accessories such as canopies, bags, etc.

6.0 Government Programs

Scooterland is an approved supplier and repairer for the following funding bodies:

- NDIS – National Disability Insurance Scheme - Service Provider
- Healthy GC – Queensland Health – Service Provider
- D.V.A - Department of Veterans' Affairs – Associated Service Provider
- M.A.S.S. - Medical Aids Subsidy Scheme - Repair Contractor / Provider
- Queensland Government Business Discount Scheme

7.0 Work History

Below is a list of ongoing service agreement customers that we work with;

- Movie World
- SeaWorld
- Wet and Wild
- Dreamworld
- Currumbin Wildlife Sanctuary
- Paradise Country & Outback Spectacular
- Cbus & Metricon Stadium
- Griffith & Bond Universities
- Aero Care (Gold Coast Airport)
- Robina Town Centre
- The Pines, Runaway Bay & Southport Park Shopping Centre's





8.0 Partners

As our repair team is made up of experienced engineers and technicians, we specialised in repairs for mobility aid from wheelie walker to rehab chairs.

We have good working relationship with many of the equipment importers. We have contracts with them to supply equipment and spares.

These are some of our industry partners, brands that Scooterland is associated with;

